

WINTER 2025

NEWS AND UPDATES FROM ACROSS THE BOROUGH

# ONE

# Welwyn Hatfield



# CINDERELLA

**The Fairy Godmother of all Pantos!**

**8 Dec 2025 – 4 Jan 2026** **Campus West**

WELWYN GARDEN CITY

**INSIDE:** Festive Activities in the Borough this year | Christmas Bin Collections |  
Your 2025/26 Councillors | Knife Angel visits Welwyn Garden City



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**WELWYN  
HATFIELD**



# Welcome from the Leader and Deputy Leader

## Welcome to our winter edition of ONE Magazine.

As we approach 18 months since taking on the roles of Leader and Deputy Leader for our Joint Administration, we are excited to share some of our highlights from across the borough with you.

Our priority continues to be to put our community at the heart of everything that we do. We have built on the successes already achieved under the council priorities through the Joint Administration's dedicated town centres and neighbourhoods task forces. It is wonderful to see our town centres thriving with our regular Hatfield town centre markets and events (page 5) and the Hatfield Community Fair as well the recognition received in the Anglia in Bloom competition for our gardens and green space in Welwyn Garden City town centre (page 7). We have opened a new police information hub in our Campus East reception (page 13), are continuing to take action on Climate Change (page 6) and have held regular Community Catch-Ups for our tenants (page 17).

This summer, we hosted over 450 free activities as part of our Big Summer and This Girl Can campaigns and our winter events promise to be just as exciting, including this year's Christmas Panto, Cinderella (pages 9 and 20).

We understand that the colder months can be challenging for some, so we've included information on where to find support on page 15.

We wish you a wonderful autumn and festive season – don't forget to check your Christmas waste collection dates (page 8).

Thank you for being part of our community.

**Max Holloway,**  
Leader of the Council

**Jane Quinton,**  
Deputy Leader of the Council

## COUNCIL UPDATES FROM AROUND THE BOROUGH



**1** We've successfully secured funding for a new **GP surgery** at the High View development in Hatfield. The new premises at Ridge House will replace the existing surgery on the nearby Northdown Road and will provide much improved, fully accessible facilities, including three clinic rooms, which will enable the practice to provide up to 12,000 additional appointments, helping to reduce waiting times for patients in the borough.



**2** In July, Welwyn Hatfield celebrated the successful retention of three prestigious Green Flag Awards. Oak Hill Lawn Cemetery and Crematorium, King George V Playing Fields and Stanborough Park will continue to fly the Green Flag (page 7). The award scheme recognises and rewards well-maintained parks and green spaces and provides the benchmark for the management of recreational outdoor spaces in both the UK and around the world.



**3** We also celebrated the 50th anniversary of the uncovering of the Welwyn Roman Baths in July by hosting the first ever Herts Archaeology Fair. The fair included talks by Dr. Kris Lockyear, Chair of Welwyn Archaeological Society and Senior Lecturer at University College London, as well as stalls from museums, archaeology groups and societies from all over Hertfordshire with advice and ideas on how to get involved in archaeology.



**4** A new police hub for residents wanting police support and advice opened in August at our Campus East Offices. The information hub will give residents the chance to speak face-to-face with a police officer from the Neighbourhood Policing Team. For opening times, visit the Herts Police website and search 'Welwyn Garden City'.



**5** The Hatfield Community Fair returned for its fourth year in August with crowds flocking to enjoy live music and activities for all the family. Forty stalls run by local community organisations, Council partners and agencies gave advice and information on a range of services available to local residents and visitors.



**6** Big Summer returned for the 10th year in July and August with over 12,000 children and young people enjoying over 450 mostly free activities across the borough including Samba drumming, Skateboarding and SEND football.



# Our vision and priorities

We have used the results from our Community Survey to develop our vision, priorities and commitments to 2026. The **Community at our HEART** vision is to put communities at our heart with five key priorities.



**H**

**Homes to be proud of**

**E**

**Enable an economy that delivers for everyone**

**A**

**Action on Climate Change**

**R**

**Run an effective council**

**T**

**Together, create opportunities for our communities**

- Build new social and affordable homes
- High-quality homes for all
- Support and prevent homelessness
- Plan for future homes in the right places

- Champion local businesses
- Support vibrant town centres
- Enable access to amenities in our neighbourhood centres
- Boost the economy in rural areas

- Renew our commitments to be a net zero Council by 2030
- Step up climate change adaptation and mitigation measures
- Lead by example and encourage others to make positive change
- Increase and promote biodiversity

- Be accessible
- Be accountable and adopt a first time right approach
- Make financial decisions to deliver efficient and quality services
- Build our reputation, locally and with partners

- Be proud of our environment and heritage
- Promote health and wellbeing through local leisure and cultural opportunities
- Celebrate our diverse cultures and communities
- Help us feel safer where we live



## Knife Angel month

**In partnership with Hertfordshire Police, we have been running a month-long series of events to mark the visit of the Knife Angel to Welwyn Garden City town centre during October.**

The Knife Angel is an amazing national anti-violence monument, and its visit will be used to launch a month-long campaign to educate local communities about the dangers of knife crime and violent crime.

The month of activity commenced with an opening ceremony in Welwyn Garden

City town centre on 1st October, with the police and partners running county-wide events, initiatives and competitions. A knife amnesty has also been held to raise awareness of knife crime and educate on the dangers of violent crime, especially amongst young people.

The activities will conclude on 30th with a closing ceremony, held once again in the town centre, to celebrate all that has been achieved, and to ensure the Knife Angel's legacy leads to a permanent reduction of knife and violent crime in the county.

# Local Government Reorganisation is coming

In late 2024, the Government set out plans to change how local councils across England work together.

This means areas like Hertfordshire that operate a two-tier system – where some services are run by borough/district councils and others by the county council – are being asked to rethink how things are organised.

Faced with tough financial pressures, councils are being encouraged to find smarter ways to deliver services and make better use of public money. That’s why the Government has asked the 11 council leaders in Hertfordshire to work together and come up with a joint plan for how local government could be reshaped to better serve our communities. Thank you to everyone who visited our drop-in sessions in September or completed the online survey.

Our plan will be sent to the Government in November 2025. For more information, visit the Local Government Reorganisation website [welhat.gov.uk/LGR](http://welhat.gov.uk/LGR)



# Grow your business at WelTech and HatTech

**If you’re a local business looking for new premises, both WelTech in Welwyn Garden City and HatTech in Hatfield currently have space to welcome you into their centres.**

Each Business Centre provides an ideal working environment for companies of all sizes, with on-site parking for licensees and their visitors.

At WelTech, you will have an ID Access Card that allows you access to the centre 24 hours a day, 7 days a week, 365 days a year. There is a manned reception, post room services,

meeting room, free broadband, Equalities Act compliant facilities. To relax and take a break there is a comfortable indoor lounge and an outdoor picnic area with a pergola, lighting and seating.

HatTech offers a variety of membership options to suit your business needs, providing flexible workspace, a serviced reception, postal services together with an extensive co-working suite, a meeting room, business lounge, kitchens, collaboration bar, games area and an outdoor Wellbeing Garden.

To register for our networking events please email [info@businesscentres.org.uk](mailto:info@businesscentres.org.uk)

## Do you live in a flat in the borough?

We are planning on making improvements to your waste collection, including introducing food waste collection and improved recycling collections. Look out for further information from us in the new year.



**WelTech**  
Business Centre

For details about WelTech, please visit [weltech.org.uk/weltech-business-units](http://weltech.org.uk/weltech-business-units) or call **01707 336969**.

**HatTech**  
Business Centre

For details about HatTech, please visit [hattech.org.uk/weltech-business-units](http://hattech.org.uk/weltech-business-units) or call **01707 623623**.





## Hatfield's Market Place transformation complete!

The redevelopment of Hatfield Market Place is now complete, delivering a vibrant and welcoming space in the heart of the town centre.

The newly transformed area features high-quality landscaping, new seating, and inclusive play equipment, creating a modern and accessible public space for everyone to enjoy.

A gently sloped play area has been designed to support wheelchair users and younger children, with inclusive equipment such as a trampoline, nest swing, roundabout and play tower – allowing children of all abilities to play side by side.

The new landscaping, with a single-level layout and clear sightlines, improves

visibility across the space and is designed to help reduce antisocial behaviour. Enhanced lighting and safer pedestrian access also contribute to a brighter, more enjoyable environment for residents and visitors.

Funded by the UK Government's Shared Prosperity Fund, this project marks a key milestone in the wider regeneration of Hatfield town centre, helping to support thriving, connected communities.

## Anniversary Gardens blooms with new landscaping

Welwyn Garden City's Anniversary Gardens unveiled the latest phase of its transformation in June, showcasing new planting and an extended layout.

Improvements include a new pathway and beech hedge, enhancing accessibility and the overall design.

The garden's planting complements the 2022 Jubilee-inspired scheme, featuring ornamental grasses and prairie-style plants like Achillea and Rudbeckia for summer and autumn colour, while supporting pollinators. Winter interest is provided by plants such as snowberry. Three circular rose beds were refreshed, with fragrant roses carefully relocated to Parkway Flower Borders to ensure their long-term display, highlighting our commitment to vibrant, sustainable green spaces.



## GAIL's opens in Welwyn Garden City

**GAIL's bakery officially opened its doors in Welwyn Garden City this summer, taking over the former Carpet Right unit on Howardsgate.**

The newly refitted store brings the bakery's popular breads, pastries, and coffee to the town centre.

The opening provided a boost for the local high street,

adding to the variety of shops and places to eat, while creating new roles in craft baking, barista work, and management. Through its Neighbourly partnership, GAIL's is also supporting the community by donating surplus baked goods to local causes.

Its arrival highlights continued investment and vibrancy in Welwyn Garden City's town centre.

# Warm Homes funding available for home energy efficiency

We have been awarded £1.5million of Government funding to help improve the energy efficiency of privately rented and owner-occupied homes in the borough.

The Warm Homes Local Grant scheme aims to help the country achieve its net zero carbon goal, while also helping households save money on their fuel bills and enjoy more comfortable and healthy homes. Under the Grant, eligible households can receive up to £30,000 of fully funded (free) energy-saving home improvements, such as: wall, loft or underfloor insulation, draught-proofing, heating controls, double glazing and heat pumps.

The funding is being delivered in partnership with the National Energy Foundation (NEF), who will assess eligibility on behalf of the council and coordinate the installation of energy-saving improvements for successful applicants.

Homeowners and privately renting tenants can apply for this funding if they live in a property with a low energy efficiency rating (EPC ratings of D, E, F or G) and have a household income of £36,000 per year or less, or a person in the household receives means-tested benefits.

For further eligibility requirements, visit [www.bhbh.org.uk/make-a-referral](http://www.bhbh.org.uk/make-a-referral)



# Funding available to support climate action

Are you part of a local group or organisation working to make Welwyn Hatfield greener and more sustainable?

We are making £5,000 available to support climate-friendly projects, as part of our plan to build a more climate-resilient community and become net zero as a borough by 2050. This will fund around ten small-scale, sustainable projects, which will each receive £500.

Examples of improvements the money could support include energy-saving initiatives, community fridges, school or nursery vegetable patches, climate awareness campaigns, and wildflower areas.

Town/Parish councils, schools, community groups, youth groups, and not-for-profit organisations based in Welwyn Hatfield are eligible to apply. For more information, visit [one.welhat.gov.uk/climatehub](http://one.welhat.gov.uk/climatehub)



## Helping schools to be sustainable

We are proud to be working in partnership with Let's Go Zero to help schools reduce their carbon footprint.

Let's Go Zero provides advice and support to help education settings meet the Government's climate targets – including a requirement for all education settings to have a sustainability lead and a climate action plan in place by the end of 2025.

Together with Let's Go Zero, we are coordinating termly online workshops that guide schools through the process of developing climate action plans and meeting their sustainability goals.

We are inviting all educational settings across Hertfordshire to take part.

The next workshop will be in January, with details to be published at [one.welhat.gov.uk/events](http://one.welhat.gov.uk/events)

To register your interest email: [climatechange@welhat.gov.uk](mailto:climatechange@welhat.gov.uk)

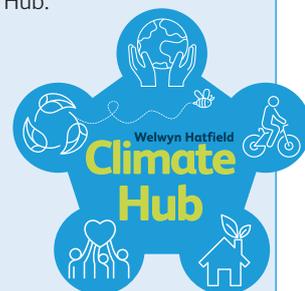
## We're among the top councils for climate action



Welwyn Hatfield Borough Council has been ranked in the top three councils in Hertfordshire in the latest council climate action score cards by Climate Emergency UK.

The council scored above the district average, performing particularly well in Collaboration and Engagement – thanks in part to the launch of our Climate Hub, an online platform sharing climate-related news, events and advice. We also scored highly in 'Buildings and Heating' for retrofitting council buildings to reduce emissions, supporting our goal to be net zero by 2030.

To stay up to date with our climate progress, scan the QR code below to visit the Climate Hub.



# Welwyn Hatfield's Green Flag success

We are proud to be flying the Green Flag again at three Welwyn Hatfield sites – Oak Hill Lawn Cemetery and Crematorium, King George V Playing Fields and Stanborough Park – after each retained the prestigious Green Flag Award, the international mark of quality for parks and open spaces, in the summer.

The Green Flag is awarded annually by the environmental charity Keep Britain Tidy, recognising and rewarding well managed parks and green spaces, and providing a benchmark standard in the UK and around the world.

The council owns all three sites and manages Oak Hill Lawn Cemetery and Crematorium. King George V Playing Fields and Stanborough Park are managed by GLL (Greenwich Leisure Limited).

This year, the Green Flag awards ceremony was held at Campus West in Welwyn Garden City.

This continued success is testament to the tireless work of our colleagues, volunteers, maintenance workers and partner organisations, encouraging nature to thrive and helping our residents and visitors enjoy our beautiful green spaces at their best.



# Welwyn Hatfield Blossoms at the Anglia in Bloom Awards

Welwyn Hatfield once again flourished at the prestigious Anglia in Bloom Awards, held in September, with local green spaces and community efforts receiving well-deserved recognition.

Danesbury Park was awarded Gold in the Historic Parks and Gardens category and Welwyn Garden City BID (Business Improvement District)

took home Best BID 2025 and a Silver Gilt in the BID category.

The borough showcased its floral beauty for the Anglia in Bloom judges, when they toured the town centre in July, visiting key locations including the Anniversary Gardens, Centenary Woodland Garden, Howardsgate, and Danesbury Nature Reserve. The entries were judged on criteria such as plant choice, maintenance, environmental responsibility and community participation.



# Trees in the borough

## Tree planting this winter

National Tree Week 2025 runs from 22–30 November, marking the start of tree planting season.

This winter, we aim to plant at least 300 trees across public land, in addition to whips (young, slender unbranched trees or hedging plants). Young trees will receive aftercare, including twice-monthly watering from March to October for three years.

Species will include Purple Beech and Swedish Whitebeam, along with a new walled orchard featuring Apricot Tomcot, Nectarine Pineapple, and Lord Napier – varieties suited to warmer conditions. Trees enhance air quality, boost biodiversity, support wildlife, hold cultural significance (especially in a Garden City), and improve mental wellbeing.

## Your Tree Our Future 2025

There has been a fantastic uptake this year with 13,000 trees already claimed by residents and set to be planted in Welwyn Hatfield this December.

Thanks to everyone who has got involved in this initiative, a collaborative project aimed at getting our residents, businesses and community groups to plant more trees across Hertfordshire.

## Can you volunteer?

If you love trees and have a few hours to spare, why not volunteer as a Tree Warden or a Wood Warden. Find out more about volunteering at [one.welhat.gov.uk/opportunities/volunteering-1](https://one.welhat.gov.uk/opportunities/volunteering-1)



# WHAT'S ON

**25<sup>th</sup> October**  
**Hatfield Town Centre**  
**Spooky Party**

Enjoy frightfully fun games, ghoulishly good face painting and a chance to meet the Descendants!

**31<sup>st</sup> October**  
**Mill Green Museum, Hatfield**  
**Halloween at the Mill**

Halloween-themed activities and decorations.

**31<sup>st</sup> October**  
**Campus West, Welwyn GC**  
**Frightful Halloween Fun at RollerCity & Soft Play City**

From ghoulish roller skating to spooky soft play adventures, there's fang-tastic fun for the whole family.

**4<sup>th</sup> November**  
**Welwyn GC**  
**Purple Tuesday**

A day to raise awareness of how workplaces can improve customer service for disabled people.

**8<sup>th</sup> November | 7.30pm**  
**Campus West, Welwyn GC**

**New English Ballet Theatre: The Nutcracker**

This holiday season, experience The Nutcracker like never before – bold, fresh, and enchantingly unforgettable.

**15<sup>th</sup> November**  
**Welwyn GC Town Centre**  
**21<sup>st</sup> & 22<sup>nd</sup> November**  
**Hatfield Town Centre**

**Christmas Events in Welwyn Hatfield**

Details on opposite page.

**Hatfield Town Centre**  
**General Market**  
Every Wednesday and Saturday. A lively mix of stalls selling fresh produce, unique finds, and everyday essentials.

**Welwyn GC Town Centre**  
**General Market**  
First and third Saturday of each month. Local and national traders selling a wide range of produce, gifts, crafts and much more.

**22<sup>nd</sup> & 23<sup>rd</sup> November**  
**Multiple Venues**  
**Better National Open Weekend**

Visit any of these Better Centres: Hatfield Swim Centre, Hatfield Leisure Centre, Gosling Sports Park, Stanborough Park Water Sports Centre, Panshanger Golf Complex, to discover your perfect fitness class. No membership required, booking essential.

**1<sup>st</sup> December – 4<sup>th</sup> January**  
**Pier Pressure Escape Rooms at Campus West, Welwyn GC**  
**The Great Elfscape**

A funny and exciting Christmas-themed escape room, open daily throughout December and early January.

**Hatfield Town Centre**  
**Farmers' Market**  
First Saturday of each month. Local, seasonal produce and handmade goods sold direct by the growers and makers.

**7<sup>th</sup> December**  
**Mill Green Museum, Hatfield**  
**Christmas Fair**

Festive market stalls and Christmas themed stained glass workshop. Book tickets at [www.millgreenmuseum.co.uk](http://www.millgreenmuseum.co.uk)

**27<sup>th</sup> January**  
**The Campus, Welwyn GC**  
**Holocaust Memorial Day**

A service led by the Mayor to honour those who lost their lives during the holocaust.



Scan the QR code or visit [onewelhat.gov.uk/discover](http://onewelhat.gov.uk/discover) to find out more.

## Changes to Christmas Holiday bin collections

**Usual Collection Day**

Thursday 25th December  
Friday 26th December

Monday 29th December  
Tuesday 30th December  
Wednesday 31st December  
Thursday 1st January  
Friday 2nd January

Monday 5th January  
Tuesday 6th January  
Wednesday 7th January  
Thursday 8th January  
Friday 9th January

Monday 12th January  
Tuesday 13th January  
Wednesday 14th January  
Thursday 15th January  
Friday 16th January

**Christmas Holiday Collection**

Monday 29th December  
Tuesday 30th December

Wednesday 31st December  
Friday 2nd January  
Saturday 3rd January  
Monday 5th January  
Tuesday 6th January

Wednesday 7th January  
Thursday 8th January  
Friday 9th January  
Saturday 10th January  
Monday 12th January

Tuesday 13th January  
Wednesday 14th January  
Thursday 15th January  
Friday 16th January  
Saturday 17th January

You can check your bin collection day or report a missed bin on our website: [www.welhat.gov.uk/waste](http://www.welhat.gov.uk/waste)



# Discover the magic of CHRISTMAS in Welwyn Hatfield

## CHRISTMAS LIGHTS SWITCH-ON EVENT

Saturday 15 November | 12pm – 6pm  
Welwyn Garden City Town Centre

Celebrate the start of the festive season at Welwyn Garden City's annual Christmas Lights Event. This much-anticipated occasion promises a day filled with joy, entertainment, and seasonal cheer for the whole family.

Organised by the Wonderful Welwyn Garden City BID team, in partnership

with Welwyn Hatfield Borough Council, the event will transform the town centre into a hub of Christmas magic. Visitors can look forward to live performances, street entertainment, children's face painting, thrilling funfair rides, and a bustling festive market offering unique gifts and festive treats.



## MAGICAL CHRISTMAS LIGHTS TRAIL

Saturday 15 November – Tuesday 6 January  
Welwyn Garden City Town Centre

This festive season, the much-loved Christmas Lights Trail returns. Funded by town centre businesses, the trail brings joy and wonder throughout the holidays. Stroll through the town and enjoy enchanting light installations, including the popular Christmas Bear and glittering

tunnels of light, alongside brand-new delights. Capture the magic and share your photos on social media by tagging @wonderfulwgc for the chance to win festive prizes. For the latest town centre news, events, and activities, visit [www.wonderfulwgc.co.uk](http://www.wonderfulwgc.co.uk)

## CHRISTMAS FAIR & LIGHTS SWITCH-ON

Friday 21 November | 3pm – 7pm  
Hatfield Town Centre

All the fun of the Christmas Fair is coming to Hatfield. Visitors can enjoy live music, fun fair rides, mulled wine, festive stalls, Christmas characters, and of course Santa's Grotto. Hatfield Town Centre will be transformed into a Winter Wonderland, with the Christmas Lights switch-on at 6pm. There will be plenty to keep children entertained, with exciting activities, festive characters to meet, and rides that little ones will love. Alongside

all the family fun, there's also shopping, food, and live performances to get everyone in the festive spirit. It promises to be a magical afternoon, bringing the whole community together to celebrate the start of the Christmas season in Hatfield.

Families can also enjoy more Christmas fun and festive activities throughout the day on Saturday 22 November in the White Lion Square.



For more information on events and activities, visit [onewelhat.gov.uk](http://onewelhat.gov.uk)



## WELWYN HATFIELD

We will publish details of all Welwyn Hatfield borough councillors here once a year. You may wish to keep these pages for reference. This information is correct at the time of going to press (September 2025). The most up-to-date information is available online at [www.welhat.gov.uk/members](http://www.welhat.gov.uk/members)

### The Council

In Welwyn Hatfield there are 48 Councillors representing the interests of people in 16 wards.

### The Cabinet

The Cabinet is an executive group responsible for the overall business of the council. The Cabinet includes the Leader of the Council and six other members appointed by the council. It makes key decisions and plans, strategies, and budget proposals, implementing these once agreed at Full Council. The Overview and Scrutiny Committee reviews and monitors the actions of the Cabinet.

### The Mayor

The Mayor is the first citizen of the borough and a vital link between the community and the council. This year, the Mayor is **Councillor Lynn Chesterman OBE**.

### Brookmans Park & Little Heath



**Fiona Thomson**  
**01707 395932**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Mark Short**  
**07493 727149**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Rebecca Lass**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

### Haldens



Cabinet

**Astrid Scott**  
**07788 279433**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Matthew Hobbs**  
**07791 553923**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Lucy Musk**  
**07527 664576**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

### Hatfield South West



**Helena Goldwater**  
**07904 682990**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Timothy Rowse**  
**07761 119480**  
14 Sycamore Avenue  
Hatfield  
AL10 8LZ



**Karthik Bonkur**  
**07515 909999**  
3 Fern Dells Hatfield  
AL10 9HX

### Hatfield Villages



**James Broach**  
**07800 553615**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Jane Otumunye**  
**07549 408079**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



Cabinet

**Rose Grewal**  
**07528 488292**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

### Panshanger



**Darrell Panter**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



Deputy Leader

**Jane Quinton**  
**07528 367303**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Salman Khan**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

### Peartree



**Duncan Jones**  
**07850 792300**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Russ Platt**  
**01707 532531**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Fauzia Haider**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

### Sherrards



**Frank Marsh**  
**07855 460541**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Jean-Paul Skoczylas**  
**07851 346071**  
35 The Vineyard  
Welwyn Garden City  
AL8 7PY



**Leo Gilbert**  
**07827 965456**  
24 Reddings  
Welwyn Garden City  
AL8 7LA

# COUNCILLORS 2025/26

## Handside

Cabinet



**Gemma Moore**  
07985 327434  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

Deputy Mayor



**Michal Siewniak**  
07825 021746  
588 Howlands  
Welwyn Garden City  
AL7 4ET

Cabinet



**Anthony Skottowe**  
07891 963469  
60 Bridge Road  
Welwyn Garden City  
AL8 6UR

## Hatfield Central



**Ian Walsh**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Pankit Shah**  
07763 728383  
16 Gorseway  
Hatfield  
AL10 9GS



**Kieran Thorpe**  
07815 749026  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

## Hatfield East



**Larry Crofton**  
07361 000734  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Cathy Watson**  
07790 691216  
Hedgerley Lodge  
Hawkshead Road  
Little Heath  
EN6 1LU



**Shirley Asare**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

## Hollybush



**Margaret Birleson**  
01707 328887  
2 Carve Ley  
Welwyn Garden City  
AL7 3HJ



**Lynn Chesterman OBE**  
01707 334157  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Alan Chesterman**  
01707 334157  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

## Howlands



**Max Holloway**  
Council Offices  
The Campus Welwyn  
Garden City AL8 6AE

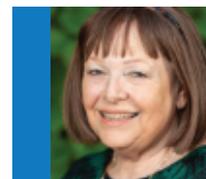


**Katherine Gardner**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Jill Weston**  
07935 3304971  
25 Meadway  
Welwyn Garden City  
AL7 4NQ

## Northaw and Cuffley



**Barbara Fitzsimon**  
01707 393013  
46 Beauchamps  
Welwyn Garden City  
AL7 1FG



**George Michaelides**  
01707 644221  
19 Great North Road  
Brookmans Park  
AL9 6LB



**Bernard Sarson**  
07909 878612  
69 Selwyn Crescent  
Hatfield  
AL10 9NW

## Welham Green & Hatfield South



**Sandreni Bonfante**  
07778 681574  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Adrienne Nix**  
07989 919116  
Council Offices  
The Campus  
Welwyn Garden City  
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**Paul Zukowskyj**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

## Welwyn East



**Julie Cragg**  
01438 714752  
10 Chestnut Walk  
Welwyn  
AL6 0SB



**Terry Mitchinson**  
07899 791242  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE



**Roger Trigg**  
01438 716392  
8 Tanglewood  
Welwyn  
AL6 0RU

## Welwyn West



**Tony Kingsbury**  
07540 608844  
7 Blakes Way  
Welwyn  
AL6 9RE



**Alex Bardett**  
07881 820761  
Brickwall Cottage  
Brickwall Close  
Ayot St Peter  
AL6 9AA



**Sunny Thusu**  
Council Offices  
The Campus  
Welwyn Garden City  
AL8 6AE

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INDEPENDENT



# New law protecting tenants' rights

**Social housing landlords are now required to promptly investigate and act on damp and mould issues in properties they own from this October, as part of Awaab's Law.**

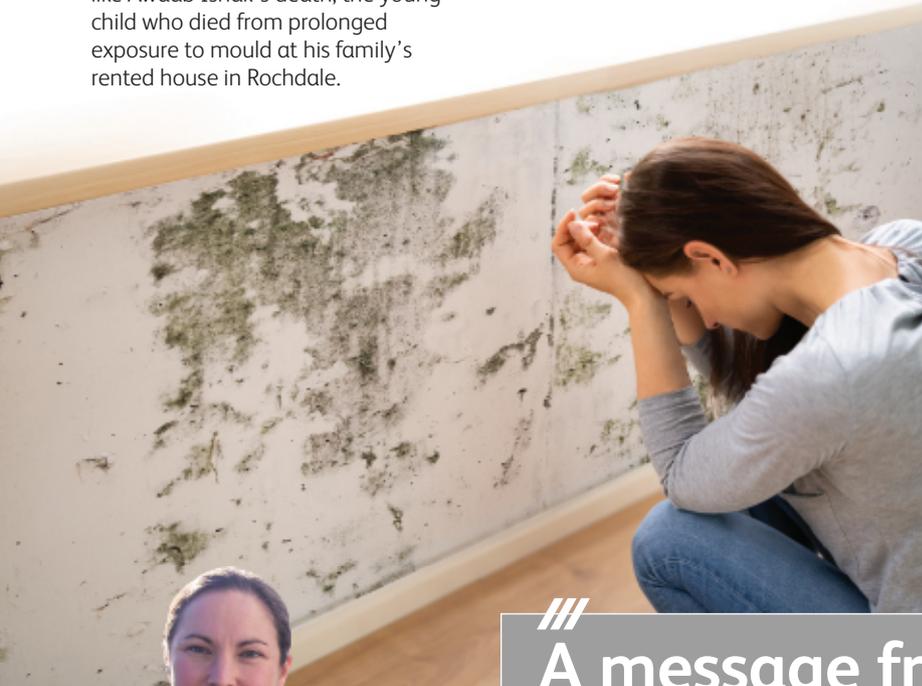
This new UK law is being introduced in a phased approach. From October 2025 social landlords will have to address all emergency hazards including damp and mould within 24 hours. During 2026 and 2027, requirements will expand to apply to a wider range of hazards.

It aims to prevent future tragedies like Awaab Ishak's death, the young child who died from prolonged exposure to mould at his family's rented house in Rochdale.

Plans are also underway to introduce powers through the Renters' Rights Bill to extend Awaab's Law to the private rented sector. This is expected to come into force in 2027.

The council is committed to tackling any issues that council tenants have, including damp and mould, as a matter of the utmost priority. We can also advise privately renting tenants in Welwyn Hatfield on problems with damp and mould that their landlord has not resolved.

Find out more at [www.welhat.gov.uk/housing-garages/condensation-damp-mould](http://www.welhat.gov.uk/housing-garages/condensation-damp-mould)



## Free life-saving fire safety checks

**Did you know that as a Hertfordshire resident you can get a free fire safety visit in your home, courtesy of the Hertfordshire Fire and Rescue Service?**

The safety check takes just a few minutes and can include the free supply and fit of new smoke detectors if necessary.

The visit would be conducted by a uniformed officer and by appointment only. Officers will always use an agreed password and show an official ID card.

To book your free appointment, please go to [www.hertfordshire.gov.uk/fire](http://www.hertfordshire.gov.uk/fire) or call 0300 123 4046.



## A message from Inspector Amy Sheldon



Police in Hertfordshire have a wide variety of teams working to keep people safe and investigate crime. I lead your Neighbourhood Policing Team. Our team works closely with the council to prevent and deal with local crime and anti-social behaviour issues. We've been carrying out lots of important work across the year to keep Welwyn Hatfield safe.

Our team has been focusing on drug dealing, particularly in Alban Way in Hatfield. We have executed two warrants at addresses along the Alban Way corridor, arresting a suspect, safeguarding vulnerable occupants being exploited, and returning control of two

properties to the council. In Welwyn Garden City, a drugs warrant in Howlands saw a man jailed for four years. In the south of the borough, we've been tackling anti-social behaviour in Welham Green. Regular high visibility and covert patrols have been carried out by the shops and the alleyways in the Dellsome Lane area. This is just a snapshot of some of our activity. You can keep up-to-date with more of our work on our Facebook page [@WelwynHatfieldPolice](https://www.facebook.com/WelwynHatfieldPolice) or by joining our community messaging system Herts Connected at [hertsconnected.co.uk](http://hertsconnected.co.uk)



# Don't ignore hate, report it

**A hate crime is any criminal offence that is targeted at a person because of hostility or prejudice towards their race, religion, sexual orientation, transgender identity or disability.**

The council is a Third-Party Reporting Centre, which means anyone who is a victim of a hate crime or incident can walk into the council offices at The Campus in Welwyn Garden City to report it. Come in during office hours and speak to one of the Hate Crime Champions, who have received specialist training to take these reports and offer help and support.

There is also a new police hub for residents wanting direct police support, based on the ground floor of the council offices, if you feel comfortable in speaking face to face to a police officer.

An officer from the Neighbourhood Policing Team will be there for an hour every day from Monday to Friday. To find the open times, visit [welhat.gov.uk/policehub](http://welhat.gov.uk/policehub)

The hub is temporarily closed in October as officers will be in Howardsgate when the Knife Angel visits the town.

Hate crimes and incidents can also be reported to police via the non-emergency number 101. In an emergency, where there is an immediate threat to life or property, always dial 999.

If you do not feel comfortable talking directly to the somebody, you can report a hate crime online at [www.report-it.org.uk/your\\_police\\_force](http://www.report-it.org.uk/your_police_force)



## Specialist home care support with Home Instead

**Caring for a loved one with specialised needs can be both rewarding and overwhelming. Finding the right support system can make all the difference, and this is where Home Instead Welwyn Hatfield can help.**

Based in WelTech Business Centre in Welwyn Garden City, Home Instead is a home care provider specialising in personalised, compassionate care at home. The team focus on the person, not just on tasks.

Local resident Amanda reached out to Home Instead when her husband's condition became hard to manage. "They asked about his interests, his routine, and the little things that bring him joy," Amanda says. "He loves jazz, and his caregiver makes a point to play his favourite records during their visits. It's those thoughtful touches that make him feel valued and seen."

Aakash, Director of Home Instead, says, "We understand the challenges faced by family caregivers. Improving people's understanding of what help is available and where to find it is a crucial starting point.

We continue to dedicate resources through free events and workshops to help those in our cherished community find the support they need."

Home Instead Welwyn Hatfield is part of a national franchise, with over 250 offices across the UK and is the only home care provider to receive the Queen's Award for Enterprise. Together they've delivered 10 million hours of care in the last 12 months alone. Their mission is to provide the support families need before reaching a crisis point.

To find out more, go to [www.homeinstead.co.uk/welwyn](http://www.homeinstead.co.uk/welwyn) For information on carer roles at Home Instead, visit [join.homeinstead.co.uk](http://join.homeinstead.co.uk)





ONE  
Welwyn Hatfield



Community  
Awards

# The 2026 Community Awards are coming!

**Mark your calendars for an unforgettable evening on Thursday 26 February 2026 as we come together to celebrate the third annual One Welwyn Hatfield Community Awards!**

This spectacular event will shine a spotlight on our local heroes, with prestigious awards recognising the incredible achievements of inspirational individuals, sports clubs, community organisations and businesses in our borough.

These awards are all about celebrating the heart and soul of Welwyn Hatfield. From the arts to public service, environmental and volunteering efforts, we honour those who make our community vibrant and strong.

**The categories you can nominate for include:**

- **Community Culture Award**  
Celebrating those who have enriched our cultural landscape through arts, music and other cultural activities.
- **Public Service Hero**  
Honouring public service workers who have made a remarkable difference in the lives of residents.

- **Climate Champion**  
Recognising those who have made significant efforts to protect and improve our environment.
- **Volunteer and Young Volunteer of the Year**  
Applauding the invaluable contributions of volunteers who selflessly give their time to help others.
- **Inspirational Young Person of the Year**  
Celebrating young individuals who have shown exceptional courage, leadership, or community spirit.
- **Voluntary and Community Sector Organisation of the Year**  
Highlighting organisations that have made a significant impact through their work in the community.
- **Environment Award**  
Recognising efforts to promote sustainability and protect our natural surroundings.

Nominating someone is easy! Simply fill out the online nomination form and share why you believe your nominee deserves to be celebrated. This is your chance to give a shout-out to those who make a difference in our community.

For more details and to submit your nominations, visit [one.welhat.gov.uk/community-awards](https://one.welhat.gov.uk/community-awards)

## Applications opening to help sporting stars of tomorrow

**The GLL Sport Foundation (GSF) – the UK's largest independent athlete support programme – will reopen its annual application window on 20 December.**

GSF welcomes applications from athletes living, training, studying, or affiliated to clubs based in Welwyn Hatfield. Aspiring athletes are invited to apply for vital financial support, training access, sport science services, physiotherapy, and wellbeing coaching from GSF partners Switch The Play Foundation.

National GSF ambassadors include Hatfield-based local Paralympic Gold medallist Louise Fiddes.

In July this year, seventeen talented athletes from Welwyn Hatfield were celebrated at a GSF awards event after benefiting from a combined award of £12,250 in funding.

Applications can be submitted via [www.gllsportfoundation.org](https://www.gllsportfoundation.org) from 20 December and up until 20 February 2026.

GLL, operating under the 'Better' brand, manages over 270 public sport and leisure centres and more across the country, including in Welwyn Hatfield, in partnership with 50 local councils, public agencies and sporting organisations.



APPLICATIONS OPEN 20TH DECEMBER UNTIL 20TH FEBRUARY

HELPING ATHLETES ACHIEVE THEIR POTENTIAL

The GLL Sport Foundation is now accepting applications to support athletes across the UK.



Louise Fiddes  
Ambassador - Welwyn & Hatfield - Swimming  
Gold medal in the SB14 100m breaststroke final and Bronze in the S14 200m freestyle at the 2024 Paralympic Games in Paris.



# Help this winter

## Support with the cost of living

Welwyn Hatfield Borough Council is here to help residents struggling with rising living costs. From food and energy support to financial advice and emergency help, a wide range of services are available.

Whether you're worried about paying bills, need support with household essentials, or want to check what benefits you may be entitled to, there's information and guidance available on our website.

Visit our Cost of Living Support Hub to find out more:

[www.welhat.gov.uk/cost-of-living](http://www.welhat.gov.uk/cost-of-living)

## Are you missing out on Pension Credit?

If you're over State Pension age, you could be entitled to extra financial support. Use the Pension Credit calculator to check and apply.

Find out more at [www.gov.uk/pension-credit-calculator](http://www.gov.uk/pension-credit-calculator)



# Tenancy fraud

**Tenancy fraud occurs when a person provides false information to obtain a social housing property, unlawfully sublets their social housing property, or no longer occupies it as their main home.**

Tenancy Fraud deprives those in genuine need of social housing and costs millions of pounds of public money, every year.

Welwyn Hatfield Borough Council works in partnership with the Shared Anti Fraud Service to detect and pursue those committing tenancy fraud and where appropriate, takes criminal proceedings against them.

Since April 2025, two properties subject to tenancy fraud have been recovered and allocated to families needing a permanent home and many more are under investigation.

If you have reason to believe a social housing property is subject to tenancy fraud you can report it anonymously via the Shared Anti-Fraud Service at [www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk) or by contacting us on 0300 1234 033.

# New kiosks at Campus West

This year, Campus West launched two brand new self-serve kiosks, giving customers a quick and simple way to book tickets for everything the venue has to offer.

The kiosks give customers the option to book cinema tickets, live theatre tickets, roller skating sessions, soft play sessions and classes. They also provide a convenient way to collect tickets bought online and apply Zebra Membership discounts.

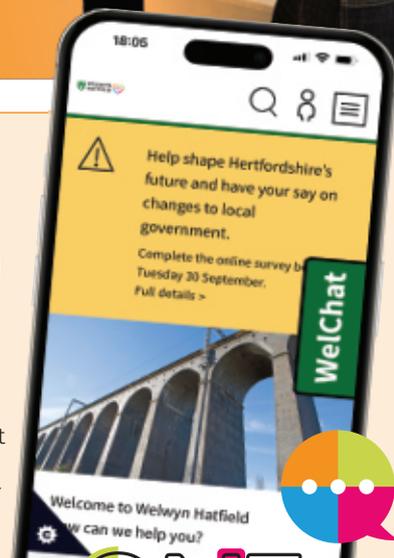
For more information about what's on at Campus West, visit [campuswest.co.uk](http://campuswest.co.uk)



# Meet WelChat – your 24/7 online assistant

Welwyn Hatfield Borough Council has launched WelChat, a new online chatbot that makes it easier than ever to find information on the council's website.

Available 24/7, WelChat is accessible from any page – just click the green icon to bring up our chatbot, type your question, and get instant answers. Whether you need to check your bin collection day, pay your council tax, or apply for a parking permit, WelChat is there to help.



# Healthy hub

Welwyn Hatfield

The Healthy Hub offers free health and wellbeing support.

Visit one of our pop-up clinics listed on the right or explore the online directory to find trusted local services for mental health, addiction, sexual health, weight management, and more.

- Mon 3 November | 11am-1pm  
Campus West, Welwyn Garden City
- Tues 4 November | 11am-1pm  
Hatfield Swimming Centre, Lemsford Road
- Tues 11 November | 11am-1pm  
The Hive, Hatfield
- Weds 12 November | 11am-1pm  
St Johns Café, Bishops Rise, Hatfield
- Thur 13 November | 10.30am-12.30pm  
Birchwood Leisure Centre, Hatfield
- Tues 18 November | 11am-1pm  
Campus West, Welwyn Garden City
- Thur 20 November | 10.30am-12.30pm  
Friendship House, Wellfield Close, Hatfield
- Weds 26 November | 1.30pm-3.30pm  
Job Centre, Town Centre, Hatfield
- Mon 1 December | 11am-1pm  
Campus West, Welwyn Garden City
- Tues 2 December | 11am-1pm  
Hatfield Swimming Centre, Lemsford Road
- Tue 9 December | 11am-1pm  
The Hive, Hatfield
- Wed 10 December | 11am-1pm  
St Johns Café, Bishops Rise, Hatfield
- Thu 11 December | 10.30am-12.30pm  
Birchwood Leisure Centre, Hatfield
- Tues 16 December | 11am-1pm  
Campus West, Welwyn Garden City
- Thur 18 December | 10.30am-12.30pm  
Friendship House, Wellfield Close, Hatfield

For more help or support from the Healthy Hub team, call us on **07810 153909**, email us at [healthyhub@welhat.gov.uk](mailto:healthyhub@welhat.gov.uk) or visit the website [one.welhat.gov.uk/healthy-hub](http://one.welhat.gov.uk/healthy-hub)



## Helpers wanted for health walks

Could you help share the joy of walking in Welwyn Garden City and Hatfield? Hertfordshire County Council is looking for new recruits to join its growing team of over 300 volunteers helping people stay fit and active on Health Walks through the countryside and local green spaces.

Volunteering is flexible and there is no expectation of a time commitment. The experience is rewarding and benefits your health as well as the health of others.

To find out more about the opportunities available in your neighbourhood, email [Healthwalks.cms@hertfordshire.gov.uk](mailto:Healthwalks.cms@hertfordshire.gov.uk) or call: **01992 555888**.

To discover a walk near you, visit [www.hertfordshire.gov.uk/healthwalks](http://www.hertfordshire.gov.uk/healthwalks)

Hertfordshire



Health Walks



## Supporting people through drug and alcohol recovery

Seeking support for drug and alcohol issues can be daunting, but help is at hand thanks to Change, Grow, Live – a social care and health charity providing free, confidential, and non-judgmental support for people in Hertfordshire.

Change, Grow, Live offers a range of services to help people through drug and alcohol recovery, including one-to-one support, group programmes, and peer mentoring.

Their outreach team regularly joins our Healthy Hub pop-up clinics, including on the first Tuesday of every month at Hatfield Swim Centre.

Individuals can self-refer or ask a medical professional to refer them. To make a referral, visit [www.changegrowlive.org/service/hertfordshire-spectrum/referrals](http://www.changegrowlive.org/service/hertfordshire-spectrum/referrals) or call **0800 652 3169**.

For more information, visit [www.changegrowlive.org](http://www.changegrowlive.org)



## Helping you to stop smoking

Stopping smoking is one of the best things you can do for your health – and we can help you make the change.

Our Healthy Hub team works with Hertfordshire County Council's Stop Smoking Service to raise awareness of the advice and support available for those looking to quit.

The service offers face-to-face and telephone support, as well as free resources such as e-cigarettes to help you change your habits.

Visit one of our Healthy Hub pop-up clinics for more information. You can also contact the Stop Smoking service directly on **0800 389 3998** or email [healthimprovementservice@hertfordshire.gov.uk](mailto:healthimprovementservice@hertfordshire.gov.uk)



# Transforming our neighbourhoods

**Last year, the Nicer Neighbourhoods project was created to focus on working with residents to enhance their neighbourhood.**

The Nicer Neighbourhood taskforce picked two locations, for the pilot scheme, starting with Briars Wood, Hatfield, and the Heronswood Road and Haynes Close area of Welwyn Garden City. There, the team asked residents what they would like to see featured in communal areas, via letter and

in person at respective Community Days.

As a result of this collaborative approach we are looking to introduce, where appropriate, features such as wooden seating, herb planters and bicycle hoops where people can lock their bikes.

Neighbourhood Champions are now being sought in different locations to represent residents giving their views at future Nicer Neighbourhoods locations, helping improve trust in the council, while restoring pride in local communities.

To find out more and become a Neighbourhood Champion, please contact [neighbourhoodchampions@welhat.gov.uk](mailto:neighbourhoodchampions@welhat.gov.uk)

## Improving energy efficiency in our council houses

**Retrofit work to improve the energy efficiency and warmth of over 200 of our council homes across Welwyn Hatfield has just been completed, following a major initiative that started back in April 2023.**

We secured over £6.4 million under the Warm Homes: Social Housing Fund, to make improvements on homes that had an Energy Performance Certificate (EPC) of below a band C.

The upgrade, carried out by our planned maintenance partner Morgan Sindall Property Services, included some new triple-glazed windows and doors, loft and external wall insulation, improved heating controls and better ventilation, and will reduce residents' fuel bills, enhance comfort and wellbeing and use energy in a more sustainable way.

These measures will also facilitate the future adoption of decarbonised heating systems and play a crucial role in helping the council meet its commitment of achieving net zero emissions by 2050, while ensuring residents benefit from lower energy costs and more comfortable homes.



[www.welhat.gov.uk](http://www.welhat.gov.uk)[contact-whc@welhat.gov.uk](mailto:contact-whc@welhat.gov.uk)

01707 357000



## Other useful numbers

Citizens Advice (Hatfield)  
**03444 111 444**

Dementia Support Services  
**0333 150 3456**

Domestic Violence/Abuse Line  
**08 088 088 088**

Electricity Loss of Supply  
**0800 7838 838**

Energy Efficiency Advice Centre  
**0800 512 012**  
(free advice on energy efficiency & grants)

Floodline (Environment Agency)  
**0345 988 1188**

Gas Emergencies  
**0800 111 999**

Hertfordshire Building Control  
**01438 879 990**

Hertfordshire Police  
**101**  
(all areas for non-emergencies)

HertsHelp  
**0300 123 4044**

Housing Ombudsman  
**0300 111 3000**

Local Government Ombudsman  
**0300 061 0614**

NSPCC: Childline  
**0800 1111**

NSPCC HelpLine  
**0808 800 5000**

NHS non-emergency  
**111**  
(24-hour healthcare advice)

Pest Control – Dial-a-Pest  
**03444 828 334**

RSPCA  
**0300 1234 999**  
(24-hour service for reporting mistreated, injured or distressed animals)

Samaritans  
**116 123**

Women's Refuge and Advice  
**01707 373743**

Thames Water  
**0800 980 8800**  
(sewerage problems, blocked main drains)

Water Emergencies (Affinity)  
**0345 357 2407**

Leakspotters (Affinity)  
**0800 376 5325**



[facebook.com/welwynhatfield](https://www.facebook.com/welwynhatfield)



[@WelHatCouncil](https://twitter.com/WelHatCouncil)

## Which council does what?

Getting in touch with the right people, the first time, makes life that bit easier. To help, here are some of the things that we, the borough council, can deal with, and what **Hertfordshire County Council** takes care of.

### Welwyn Hatfield Borough Council

- Waste and recycling collections
- Fly-tipping, litter and graffiti
- Allotments, woodlands and green spaces
- Anti-social behaviour
- Council car parks
- CCTV
- Council tax
- Council housing
- Homelessness
- Cemetery services
- Benefits
- Hackney carriages
- Public health and protection (air and noise pollution, food inspections, health and safety at work, licensing)
- Town centre events
- Planning



**WELWYN  
HATFIELD**

[www.welhat.gov.uk](http://www.welhat.gov.uk)

### Hertfordshire County Council

- Highways and transportation – including street lights, traffic lights, potholes, gritting and road repairs
- Household Waste Recycling Centres (tip/dump)
- Adult and children's social care
- School admissions, free school meals and transport
- Children's centres
- Fostering and adoption
- Disability support services
- Disabled parking (blue badges)
- Libraries
- Trading Standards
- Fire and rescue



[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Sadly, some of our colleagues are experiencing an increase in abusive phone calls and interactions with members of the public. We understand you may be worried or frustrated when you speak with us, but please be respectful to our staff and contractors.

# DISCOVER WELWYN HATFIELD

From fascinating heritage sites to entertainment venues, Welwyn Hatfield is full of places to explore, enjoy and experience. Whether uncovering local history, trying something new or simply looking for a great day out, our borough has something for everyone, right on your doorstep.

To find out more, visit [onewelhat.gov.uk/discover](https://onewelhat.gov.uk/discover)



## Mini Millers

Step back in time at Mill Green Museum & Watermill, Hatfield's beautifully restored 18th Century working watermill on the River Lea. Watch the mill in action, meet the friendly Miller and discover the ancient craft of milling. The museum also runs Mini Millers, a

fun, hands-on play session for under 5s themed around milling, baking, and farming. Plus, with general admission including a guided tour every Friday and Sunday, there's plenty for families to enjoy while exploring the history and culture of the local area.



## Pier Pressure

Discover the thrills of Pier Pressure Escape Rooms at Campus West in Welwyn Garden City and at Mill Green Museum in Hatfield, where adventure and puzzles await! Right now, you can step back to Bavaria in 1901 with Otto's Oddities, a mission to sneak a revolutionary toy into a shop window before dawn. And this Christmas, get festive with The Great Elfscape! Father Christmas's elves need your help to sort out the muddled presents before Santa gets back... Perfect for friends, families and team challenges, it's an experience packed with fun, mystery, and plenty of laughs.



## Roman Baths

Discover life in Roman times at the Welwyn Roman Baths, a fascinating ancient monument hidden beneath the A1. Open to the public on Saturdays and during school holidays, the site offers family-friendly, hands-on learning and a unique chance to experience real archaeology up close.

## RollerCity

Discover the joy of roller skating at Welwyn Garden City's purpose-built rink in Campus West, offering a fun, safe, and welcoming environment for all ages. Whether you're a beginner or looking to improve your skills, make new friends, or simply have a great time, the skating lessons, delivered by Sally Skates, are the ideal place to embark on your roller-skating adventure.



## Soft Play City

Soft Play City at Campus West is the perfect spot for children up to 8 years old to climb, slide and explore in a safe, colourful environment. There's even a dedicated baby room designed for gentle play, making it ideal for the youngest visitors. Soft Play City is also available to book for parties, and childminders can take advantage of a free annual membership scheme, which includes free admission from Monday to Friday and 15% off tickets for children aged 4-8 years.



# CINDERELLA

THE FAIRY GODMOTHER OF ALL PANTOMIMES!

8 Dec 2025 - 4 Jan 2026

Don't miss your chance to secure the best seats in the royal ballroom for this year's magical pantomime, **Cinderella**, and its adults-only alternative, **Sinderella**!

Both shows promise hilarious moments, dazzling performances, and plenty of fairy tale magic... so don't let this one slip away!

Visit our website below to book your tickets today!



## EVENT CINEMA @ Campus West



Experience world-class theatre at cinema prices with live broadcasts from award-winning West End and international productions. Enjoy close-up views of stage sets, stunning costumes, and exclusive cast interviews. Visit our website for the full lineup.

Enjoy an additional 15% off with Zebra discount membership!

## LIVE ON STAGE

From side-splitting comedy to captivating children's shows, there's something for everybody. Visit the Campus West website for the full calendar and to buy tickets.



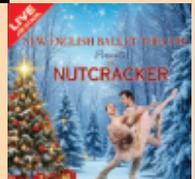
**WEST SIDE JAZZ**  
First Wednesday of every month



**TAYLOR SWIFT TRIBUTE**  
Thu 30th Oct



**THE BEST IN COMEDY**  
Sat 1st Nov



**THE NUTCRACKER**  
Sat 8th Nov



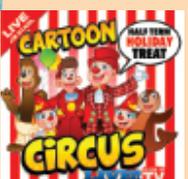
**SONS OF PITCHES**  
Sat 15th Nov



**ARSENAL LEGENDS**  
Wed 21st Jan



**WEST HAM LEGENDS**  
Fri 13th Feb



**CARTOON CIRCUS**  
Wed 18th Feb



**WOMEN IN ROCK**  
Sat 28th Feb



## Multiplex quality, independent feel

Welwyn Garden City's independent 3-screen cinema at Campus West screens new releases on their national release dates, alongside blockbusters, family films and a diverse range of arthouse, biopic and documentary films.

Enjoy exclusive offers like **£7 Big Screen Saver** tickets (Mon-Thurs until 5pm), **Films for a Fiver**, **Parent and Baby** screenings and **SEND** screenings.

Plus, the free **Zebra membership** provides up to **50% off** tickets and activities, including **Roller City**, **Soft Play**, and **Humphrey's Café Lounge**.

